

Explanation of our treatment contract

Dutch: Behandelingsovereenkomst



Please note: This document is for informational purposes only and has no legal value. We cannot accept responsibility if this document contains errors. It is not an official translation.

[In the official contract, the two parties are stated here: Empower and you, the client.]

Article 1 Definitions

This article defines the words that are used with a capital throughout this contract: “Overeenkomst” and “Diensten”.

“Overeenkomst” means this contract, which states the conditions under which Empower provides its services.

“Diensten” means services. In this case the service that Empower provides to the client: Psychotherapy.

Article 2 General terms

2.1 Empower will offer psychotherapy to the client as agreed on in the treatment plan, that the Client and their therapist will make together.

2.2 The Client gives us explicit information to store medical data about him/her in our systems or systems of third parties (such as the supplier of our electronic patient software). We promise to never use their medical data for commercial purposes.

2.3 The therapist has a duty of confidentiality towards third parties. So he / she can only provide medical information about you to an insurance company for example, medical examiner or Arbodienst after obtaining your written permission to do so. The therapist is only allowed to break the confidentiality in case of an emergency, for example, if people would be at serious risk. The therapist is allowed to consult about your treatment with colleagues. These colleagues also have a duty of confidentiality.

2.4 The Client declares that the information contained in this Agreement is true and complete.

2.5 The Client gives Empower permission to share information about the treatment with his/her doctor / GP and if applicable, their student psychologist.

Article 3 Duration of the contract

3.1 This Agreement begins on the date of the interview and ends after completion of the Services.

3.2 The Agreement may also end earlier on one of the grounds set forth in the Terms of Empower.

Article 4 Services and fees

4.1 The treatment is further elaborated in a treatment plan.

4.2 Empower charges 100% of the tariffs of the Dutch Healthcare Authority (NZa) for its services. These rates are defined in these Dutch documents: “Tariefbeschikking Generalistische Basis GGZ” and “Tariefbeschikking Gespecialiseerde GGZ.” These documents are available on our website (<https://www.empower-pt.nl/en/reimbursement/rates/>) and are available free of charge upon request.

4.3 No-show fee. If the client cancels less than 24 hours in advance, or does not come to the appointment, we call this a no-show. Empower is allowed to charge you a fee of € 50,- per no-show. These costs are typically not reimbursed by your healthcare insurer.

Article 5 Amendments and Cancellation

5.1 Amendments and / or additions to this Agreement must be in writing and be signed for agreement by both parties.

5.2 In case if one or more parts of this contract are invalid, the rest of the contract remains valid. Empower and the client agree to consult with each other how to solve this. The solution must be in line with the original contract as much as possible

Article 6 Applicable law, jurisdiction and general conditions

6.1 This agreement is governed by Dutch law.

6.2 All disputes between parties will be settled by the court in Groningen.

6.3 Client declares to have read and agree to this Agreement applicable Terms and Conditions of Empower. These conditions can be found here: <https://www.empower-pt.nl/en/general-terms-and-conditions/>. These conditions are also filed with the Chamber of Commerce.

Article 7 payment for services

Depending on the insurance situation, one of these options will be displayed in the contract:

[NL Verzekering / Aon] The Client has a Dutch healthcare insurance or Aon student insurance and allows us to charge their insurer directly.

[EHIC pas] - The Client is a student and has a valid EHIC card from a non-Dutch insurer and allows us to charge their foreign insurer via “Zilveren Kruis Groep Buitenlands Recht”.

[Overige buitenlandse verzekeraars] The Client has an insurer that does not provide an EHIC card and allows us to charge their foreign insurer directly.

[Zelfbetaler] The Client pays for the bill him/herself and takes care of any reimbursements him/herself.

[Buiten verzekerde zorg] Empower and The Client agreed on other terms, the services provided will not fall under the regular, insured healthcare rules.

In case the insurer doesn't pay your bill to us for any reason, you remain personally responsible for paying.

Client

Empower

Johannes Vinke
Director

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